

Substitute for form 1449A/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

				<i>Complete if Known</i>	
				Application Number	10/813,509
				Filing Date	03-29-2004
				First Named Inventor	Mullen
				Art Unit	2614
				Examiner Name	NGUYEN, KHAI N
Sheet	1	of	8	Attorney Docket Number	4366-161

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number Number-kind Code ^{2 (if known)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
/K.N.N/	1	4,163,124	07/31/79	Jolissaint	
	2	4,567,323	01/28/86	Lottes et al	
	3	4,737,983	04/12/93	Frauenthal et al.	
	4	4,797,911	01/10/89	Szlam et al.	
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	6	5,001,710	03/19/91	Gawrys et al.	
	7	5,097,528	03/17/92	Gursahaney et al.	
	8	5,101,425	03/31/92	Darland	
	9	5,155,761	10/13/92	Hammond	
	10	5,164,983	11/17/92	Brown et al.	
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	12	5,210,789	05/11/93	Jeffus et al.	
	13	5,274,700	12/28/93	Gechter et al.	
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	15	5,291,550	03/01/94	Levy et al	
	16	5,299,260	03/29/94	Shaio	
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	22	5,444,774	08/06/96	Friedes	
	23	5,469,503	11/21/95	Butensky et al.	
	24	5,469,504	11/21/89	Blaha	
	25	5,473,773	12/05/95	Aman et al.	
	26	5,479,497	12/26/95	Kovarik	
	27	5,500,795	03/19/96	Powers et al.	
	28	5,504,894	04/02/96	Ferguson et al.	
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	31	5,537,470	07/16/96	Lee	
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	33	5,544,232	08/06/96	Baker et al.	
	34	5,546,452	08/13/96	Andrews et al.	

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/K.N.N/	35	5,592,378	01/07/97	Cameron et al
	36	5,592,542	01/07/97	Honda et al.
	37	5,594,726	01/14/97	Thompson et al
	38	5,606,361	02/25/97	Davidsohn et al
	39	5,611,076	03/11/97	Durflinger et al.
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	49	5,740,238	04/14/98	Flockhart et al
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	52	5,749,079	05/05/98	Yong et al.
	53	5,751,707	05/12/98	Voit et al
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/K.N.N/	73	5,897,622	04/27/99	Blinn et al
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	109	6,151,571	11/21/00	Pertrushin
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Examiner Name	NGUYEN, KHAI N

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/K.N.N/	111	6,163,607	12/19/00	Bogart et al
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	113	6,175,564	01/16/01	Miloslavsky et al.
	114	6,178,441	01/23/01	Elnozahy
	115	6,185,292	02/06/01	Miloslavsky
	116	6,192,122	02/20/01	Flockhart et al
	117	6,215,865	04/10/01	McCalmont
	118	6,226,377	05/01/01	Donaghue Jr.
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	121	6,233,333	05/15/01	Dezonmo
	122	6,240,471	05/29/01	Eastwick
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	125	6,272,544	08/07/01	Mullen
	126	6,275,806	08/14/01	Pertrushin
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	128	6,275,991	08/14/01	Erlin
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	130	6,292,550	09/18/01	Burritt
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	132	6,353,810	03/05/02	Pertrushin
	133	6,356,632	03/12/02	Foster et al.
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	139	6,426,950	07/30/02	Mistry
	140	6,427,137	07/30/02	Pertrushin
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	142	6,434,230	08/13/02	Gabriel
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▼	147	6,463,148	10/08/02	Brady
	148	6,463,346	10/08/02	Flockhart et al

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				Attorney Docket Number	4366-161

/K.N.N/	149	6,463,415	10/08/02	St. John	
	150	6,480,826	11/12/02	Pertrushin	
	151	6,490,350	12/03/02	McDuff et al.	
	152	6,535,600	03/18/03	Fisher et al	
	153	6,535,601	03/18/03	Flockhart et al	
	154	6,560,330	05/06/03	Gabriel	
	155	6,560,649	05/06/03	Mullen et al.	
	156	6,560,707	05/06/03	Curtis et al	
	157	6,563,920	05/13/03	Flockhart et al	
	158	6,597,685	07/22/03	Miloslavsky et al	
	159	6,614,903	09/02/03	Flockhart et al	
	160	6,650,748	11/18/03	Edwards et al	
	161	6,697,457	02/24/04	Petrushin	
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Examiner Initials*	Cite No. ¹	Foreign Patent Document		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ ; Number ⁴ ; Kind Code ⁵ (if known)					
/K.N.N/	173	CA 2143198	01/19/95	ERICSSON TELEFON AB L M			
	174	CA 2174762	03/07/96	MOTOROLA INC			
↓	175	EP 0501189	09/02/92	IBM			

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/K.N.N/	176	EP 0740450	10/30/96	IBM		
	177	EP 0772335	05/07/97	LUCENT TECHNOLOGIES INC		
	178	EP 0829996	03/18/98	AT & T CORP		
	179	EP 0855826	07/29/98	LUCENT TECHNOLOGIES INC		
	180	EP 0863651	09/09/98	LUCENT TECHNOLOGIES INC		
	181	EP 0866407	09/23/98	AT & T CORP		
	182	EP 1091307	04/11/01	LUCENT TECHNOLOGIES INC		
	183	EP 1150236	10/31/01	AVAYA TECHNOLOGY CORP		
	184	EP 899673	03/03/99	AT & T CORP		
	185	EP 998108	05/03/00	LUCENT TECHNOLOGIES INC		
	186	GB 2273418	06/15/94	ROCKWELL INTERNATIONAL CORP		
	187	GB 2290192	12/13/95	SIEMENS ROLM COMM INC		
	188	WO 96/07141	03/07/96	MOTOROLA INC		
	189	WO 97/28635	08/07/97	GENESYS TELECOMM LAB INC		
▼	190	WO 98/56207	12/10/98	ERICSSON TELEFON AB L M		

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OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)		
Examiner Initials*	Cite No. ¹	
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	199	Chavez, David, et al., "Avaya MultiVantage Software: Adapting Proven Call Processing for the Transition to Converged IP Networks," Avaya, Inc., August 2002
	200	Coles, Scott, "A Guide for Ensuring Service Quality In IP Voice Networks," Avaya, Inc., 2002, pp 1-17
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	202	Doo-Hyun Kim et al. "Collaborative Multimedia Middleware Architecture and Advanced Internet Call Center," Proceedings at the International Conference on Information Networking (Jan. 31, 2001), pp. 246-50.
	203	E. Noth et al., "Research Issues for the Next Generation Spoken": University of Erlangen-Nuremberg, Bavarian Research Centre for Knowledge-Based Systems, at http://www5.informatik.uni-erlangen.de/literature/psdir/1999/Noeth99:RIF.ps.gz , printed 2/10/03; 8 pages
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/K.N.N/	207	L.F. Lamel and J.L. Gauvain, Language Identification Using Phone-Based Acoustic Likelihood, ICASSP-94, date unknown; 4 pages.
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